



# Exciting changes are underway!

Dear Alliance Patient,

Here at Alliance, we are excited to share that we are transitioning to a new electronic system at the end of October. This includes our electronic medical records as well as the patient portal. Our patients are our #1 priority and we are working hard to ensure a seamless transition to our new partner, Athenahealth.

As we work towards this transition, you may notice in your current Follow My Health portal that some of your future scheduled appointments are no longer showing. Please rest assured that your scheduled appointments still stand - we are just in the process of moving all future appointments from our current system to our new system.

As we approach our Go Live date of 10/25, you will receive a notification with information on how to sign up for your new and improved Athena portal. As we will only be using the Athena system after 10/25, you will need to sign up for your Athena portal once you receive that notification. You will continue to have access to your old Follow My Health portal however, nothing new will flow to that portal. To securely message your care team or access your healthcare information, you will need to have an Athena portal.

Once you are registered for your Athena portal, you will be able to view your scheduled appointments again. However, if in the meantime, you have any questions regarding your upcoming appointments, please do not hesitate to contact our office via phone or text at 517-484-3000.

We appreciate your patience as we make this update and transition.

Alliance ObGyn

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