



Information regarding your appointment at Alliance

**** Please note that due to the rapid nature of Covid updates, recommendations and office policies may have changed when you arrive for your appointment.***

- Patients are allowed to bring one adult visitor per appointment. Visitors must remain with the patient in their vehicle until the patient is called in for their appointment.
- No children are allowed. All patients AND visitors will be screened before entering the building and are required to wear a mask at all times.
- **Curbside Appointment Check-In:** Alliance has implemented a curbside check-in process for all appointments. Once you arrive at the office for your appointment or to visit the Sparrow Lab in our office, remain in your car and call 517-999-3601. Our staff will ask you screening questions and give you further direction.
- The Michigan Department of Health and Human Services Emergency Order requires Michiganders to wear a face covering any time people from two or more households are present in any shared space including any indoor or outdoor public space or in any business, school or government building.
- Any business that is open to the public is required to refuse entry/service to anyone not wearing a face covering, with limited exceptions. Alliance is following this order and continues to require all patients & visitors to wear a face covering.
- If you have symptoms of *fever, cough, body aches, sore throat, nausea, vomiting, diarrhea, anosmia (loss of sense of smell), inflammation of whites of eyes, shortness of breath or difficulty breathing*, you will not be allowed into the building. You need to call the COVID-19 Hotline at 1-877-205-1300.
- **We are using telemedicine for visits that qualify.** If you already have an appointment scheduled and your visit qualifies, our staff will be contacting you with instructions. If you call to schedule a new appointment and your visit qualifies, you will be given instructions when scheduling.
- **Alliance is still providing delivery care at Sparrow Hospital.** We are ready and able to provide you inpatient obstetric care.
- **The Sparrow lab in our Mason office is closed.** The lab in our East Lansing office is normal hours (Monday – Friday 8:00am – 5:00 pm, closed daily 12:30 – 1:30). You will need to **call 517-999-3601 to be screened BEFORE entering the building and you are required to wear a mask.**