



Regarding your appointment at Alliance:

** Please note that due to the rapid nature of updates from the CDC, recommendations and office policies may have changed when you arrive for your appointment.*

ALL ANNUAL EXAMS have been canceled until further notice. You will be contacted to reschedule.

We are using telemedicine for visits that qualify. If you already have an appointment scheduled and your visit qualifies, our staff will be contacting you with instructions. If you call to schedule a new appointment and your visit qualifies, you will be given instructions when scheduling.

Curbside Appointment Check-In: Alliance has implemented a curbside check-in process for all appointments. Once you arrive at the office for your appointment, **remain in your vehicle and call 517-999-3601** to speak with our staff and get further direction.

Due to recommendations from the CDC, **Alliance is not allowing anyone, including children, to accompany a patient to their appointment.** The ONLY exception to this is for an OB Complete Ultrasound, and you may have ONLY ONE person accompany you to this appointment.

If you have symptoms of **fever, cough, runny nose or difficulty breathing**, you may need to reschedule your appointment to limit the spread of illness such as Coronavirus and Flu.

For non-emergent appointments, we ask you to call our office to reschedule your appointment for when you have not had a fever for over 24 hours.

If you are ill and MUST come into the office, you MUST wear a mask (provided for you), use hand sanitizer and notify front desk personnel to be placed in a private waiting room.

Alliance is still providing delivery care at Sparrow Hospital. We are ready and able to provide you inpatient obstetric care.

The Sparrow lab in our Mason office is closed. Lab in our East Lansing office is normal hours however you will need to call **517-999-3601** to be screened **BEFORE** entering the building.

You will NOT be charged any fees for rescheduling.

Please **do NOT come into the office if you have traveled** to/by the following locations:

- a cruise to ANY location
- China
- Iran
- Europe
- South Korea

Call our office to reschedule your appointment for at least 14 days after travel. You should be limiting your contact and monitoring your symptoms at home for 14 days.