



How to Contact Us

Pregnancy Concerns – Regular Business Hours

If you have a non-urgent medical question that cannot wait until your next appointment, you can contact us through the Patient Portal. If you do not have a portal account set up, please call the office and the operator will send a message to the nurse. The nurse will call you back within 24 hours for non-urgent issues.

If you have an urgent medical question, please call the office to discuss with a nurse.

Our office phone hours are **Monday – Friday from 8:00 am – 5:00 pm, except Tuesdays when the phones turn on at 9:00 am.** Please call our office at **517-484-3000** for questions or concerns that occur during these hours.

Pregnancy Concerns – After Hours

If you have an urgent medical question, you can contact the On-call Alliance Physician. To reach the On-call Physician, call the office at 517-484-3000 and follow the prompts to the Calling Service. The Calling Service will page the On-call Alliance Physician and you will receive a call back as soon as possible. Please use this service for urgent medical questions that cannot wait until the office is open. If you are going to Sparrow OB Triage, you do not need to notify us that you are on your way.

Go directly to Sparrow OB Triage Unit without calling the On-call Physician if you have:

- Change or marked decrease in your baby's movement.
- Vaginal bleeding.

Issues of Concern:

- Fever of 100.4 F or higher
- Painful or burning urination
- Bloody discharge or bright red bleeding from the vagina
- Persistent abdominal pain that is not relieved by a bowel movement
- Severe nausea or vomiting/diarrhea that could lead to dehydration (severe meaning several times within one hour)
- Visual disturbances such as blurring or double vision
- Severe or persistent headache lasting more than 2-3 hours after taking regular or extra strength Tylenol as directed on the package
- Contractions
 - If preterm and having 6 or more contractions in an hour
 - If after 36 weeks with an uncomplicated pregnancy, okay to wait for contractions to become painful and regular 5-1-1 rule (Contractions every 5 minutes, lasting for 1 minute, persistent for 1 hour.)
- Gush or steady leaking of fluid from the vagina, even if you are not having contractions